

Commission on Aging Community Member Survey

Final Results

March 31, 2022



Survey Background

The Clark County Commission on Aging recognizes that organizations and individuals who support our community have had to be flexible during the pandemic in order to connect people to vital resources and information. We also know that isolation from daily activities with family and friends has been difficult for many aging adults in our county.

The Commission on Aging carried out a survey Nov. 2021-Jan. 2022 to help better understand the ways in which Clark County residents (60 years and older), service providers, caregivers and organizations have been successful in reaching out to one another, and where there are gaps in these connections.

Information gained from the survey will be used by the Commission to help strengthen partnerships with foundations, service providers and businesses to better connect older adults to resources.

The following slides provide a summary of the survey results.



Survey Distribution & Collection

- Community partners who helped with survey distribution
 - AMR
 - Cascade Inn
 - Clark County Food Bank
 - Community in Motion
 - C-Van
 - Fairway Village HOA
 - Vancouver Fire Department
 - Vancouver Housing Authority (VHA)
- 425 responses
 - Online = 281
 - Community partners/paper = 128
 - Returned by mail/paper = 15
 - Telephone = 1
- Languages
 - Surveys available in English, Spanish, Russian
 - VHA provided additional translation support, i.e. Farsi



Question 1

1. Who supports or speaks with you on a regular basis when you need assistance?

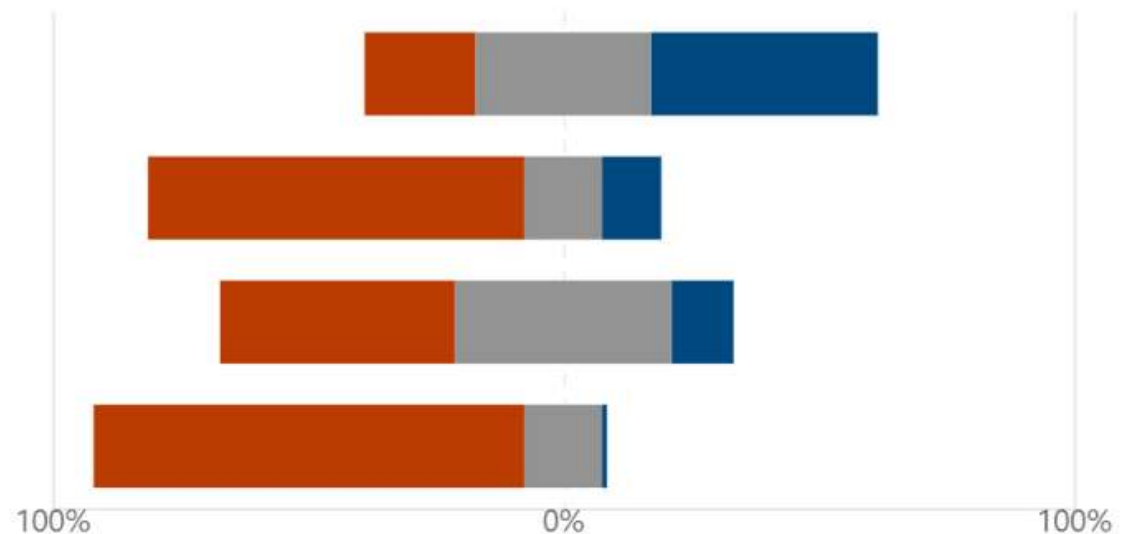
■ Never ■ Sometimes ■ Often

Family member(s)

Caregiver(s) other than family

Service provider (e.g. community organizations, volunteers, physicians/nurses, social workers)

First responder (by calling 911)



Question 2

2. Are there other people or groups who support or speak with you that were not included in the above list? If so, please share them here.

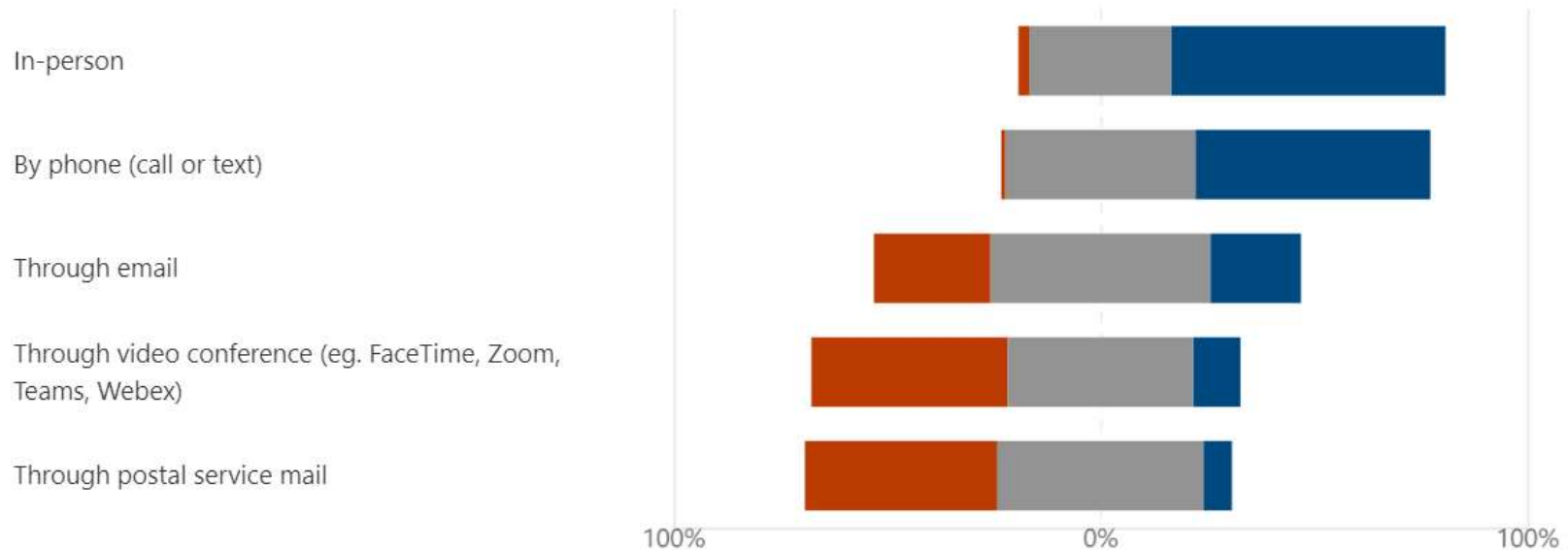
People or Group	Response	Percentage
Friends	58	42%
Church/Clergy/Church Members/Faith-Based Support	29	21%
Neighbors/Neighborhood Assoc.	25	18%
Specific Service Providers, i.e. Meals on Wheels, Case Worker, etc.	22	16%
Social activity/volunteer group/online class or forum	4	3%
Coworkers	1	1%



Question 3

3. What are your preferred ways to connect with **family members, caregivers and other important people in your life?**

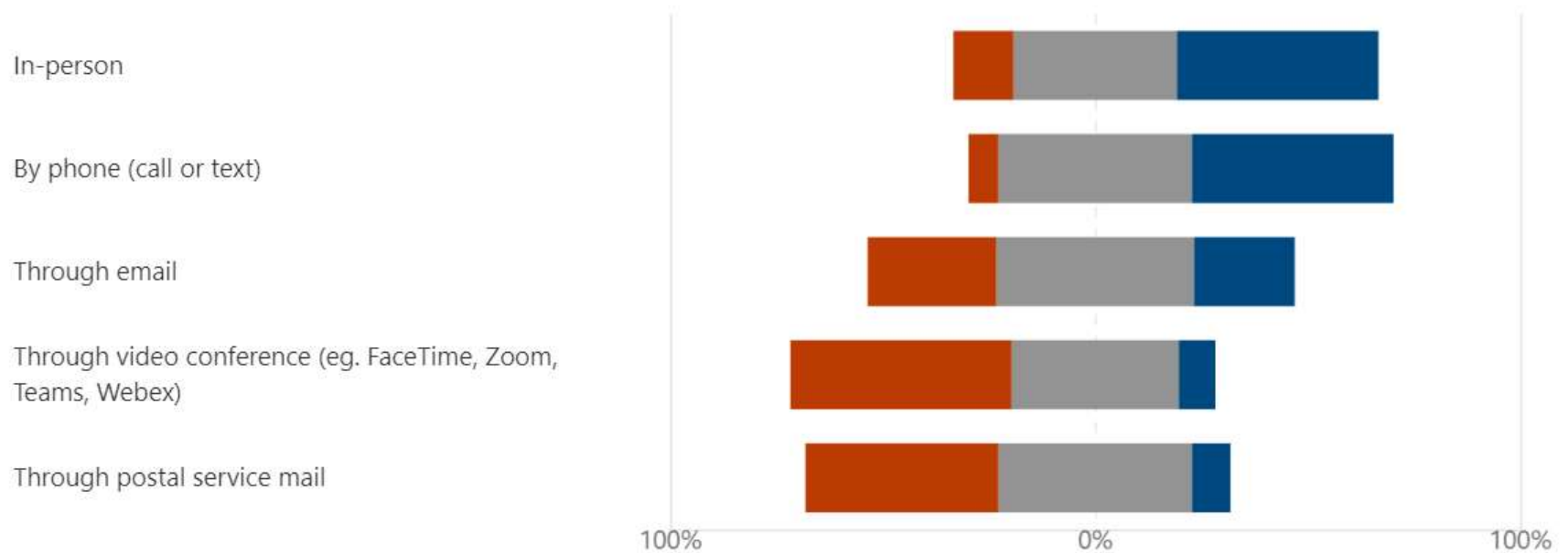
■ Never ■ Sometimes ■ Preferred



Question 4

4. What are your preferred ways to connect with **service providers and community organizations**?

■ Never ■ Sometimes ■ Preferred



Question 5

5. Are there other ways you prefer to connect with organizations, providers, and people in your life that are not included on the above list? If so, please share them here.

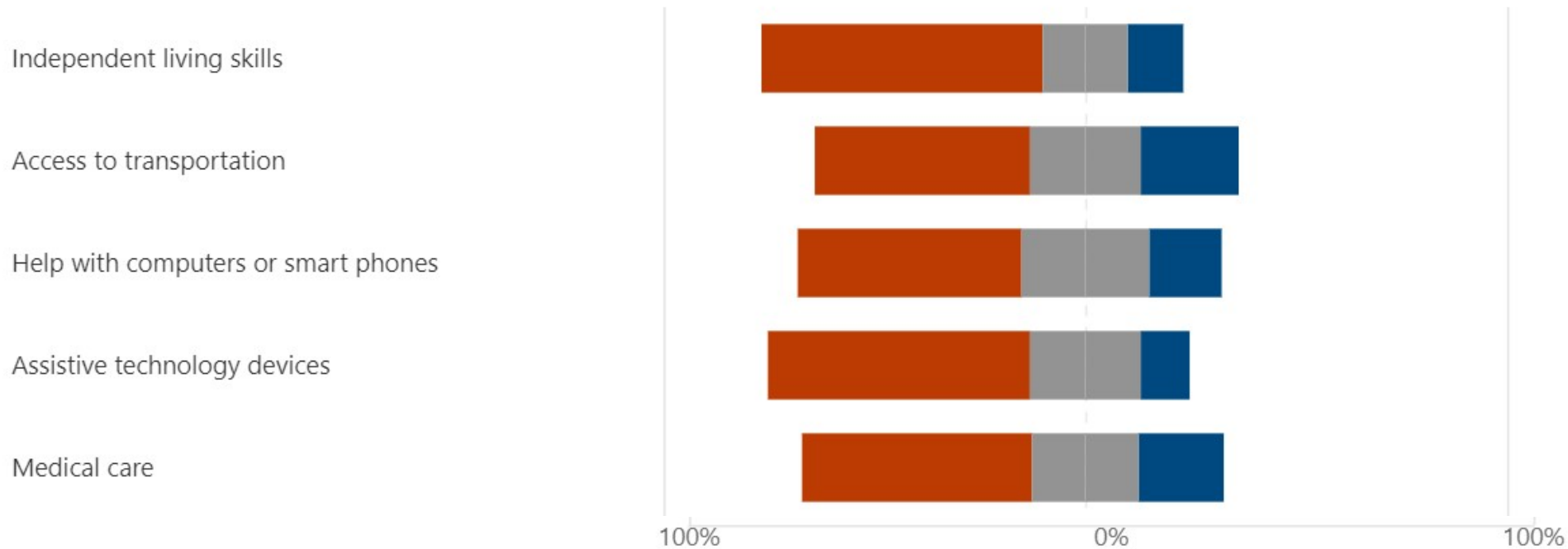
Some Responses
Social Media
Text
Family/Friends/Extended Family/Neighbors
Website
Messenger Newspaper
Church
Newsletter
Community Center



Question 6

6. Please let us know which services or supports would make your life better.

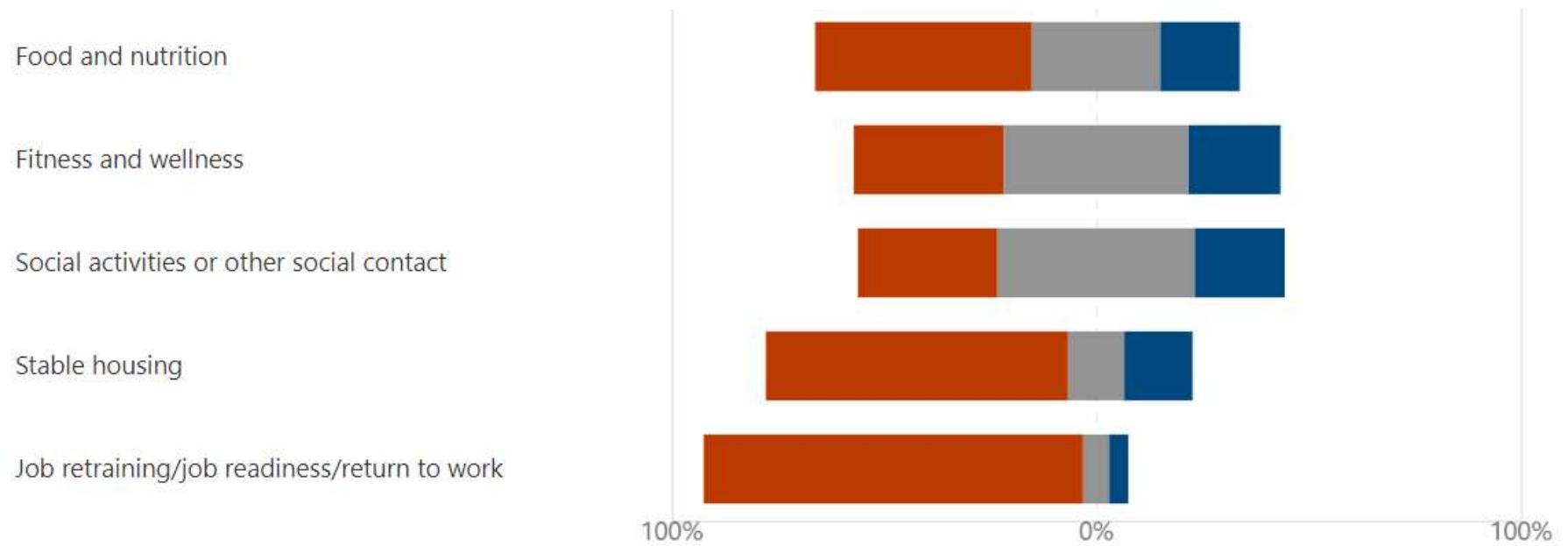
■ Not interested ■ I would like to learn more ■ Yes, absolutely



Question 6

6. Please let us know which services or supports would make your life better.

■ Not interested ■ I would like to learn more ■ Yes, absolutely



Question 7

7. Are there other services or supports that would make your life better that are not included on the above list? If so, please share them here.

Some Responses
Help with house cleaning
Affordable in-home care
Volunteer opportunities
Handyman services
Medicare transition help
Night time transportation
Adult Daytime social opportunities



Question 8

8. Please note: you can contact the Clark County Aging & Disability Resource Center at 360-694-8144 if you are in need of services or would like to request more information on how to receive an available service.



Question 9

9. If there is a particular connection to another person or organization that has been meaningful for you, would you consider sharing your story below?



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Question 10

10. Gender

Gender	Response	Percentage
Female/F (cis- and non-cis)	259	68%
Male/M (cis- and non-cis)	121	32%

Question 11

11. Race

6 most common responses

Race	Response	Percentage
Caucasian/C/White/W	259	68%
Asian/Asian-American/Chinese	121	32%
African-American/Black/B	5	5%
Human	5	1%
Mixed	3	1%
Native American	3	1%

Question 12

12. Ethnicity

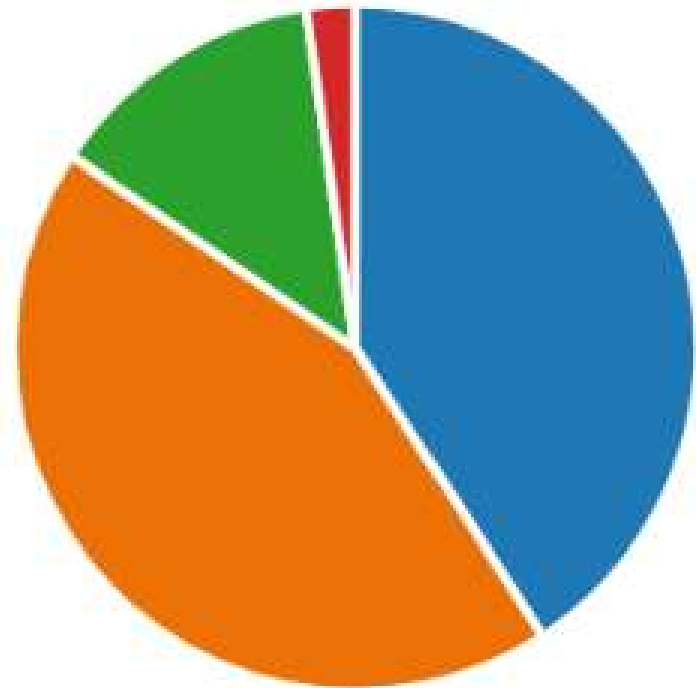
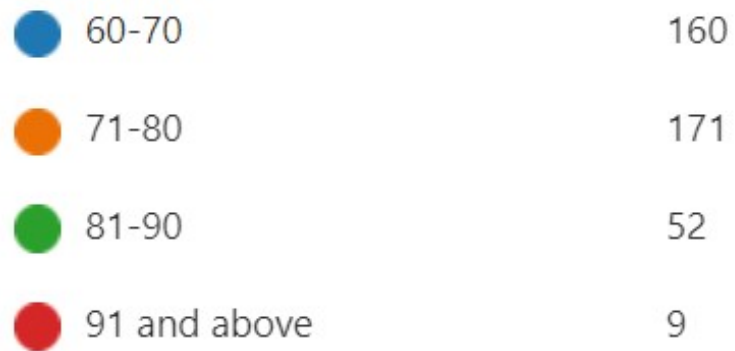
Some Responses

Mexican	Armenia	Jewish	Hawaiian/ Portuguese/English
African American	Irish/Dutch	Caucasian	Scandinavian
Hungarian	Latino/Latinx	French American	German
Russian	White	Norwegian	Celtic
Italian	Midwestern	Hispanic	NH
Korean	Japanese	British/German	US
Irish	Polish	Slovak	European
Ashkenazi, English	Chinese	American	Melting pot of cultures
Swedish/ Pennsylvania Dutch	Northern European	Iranian	Irish-German- American



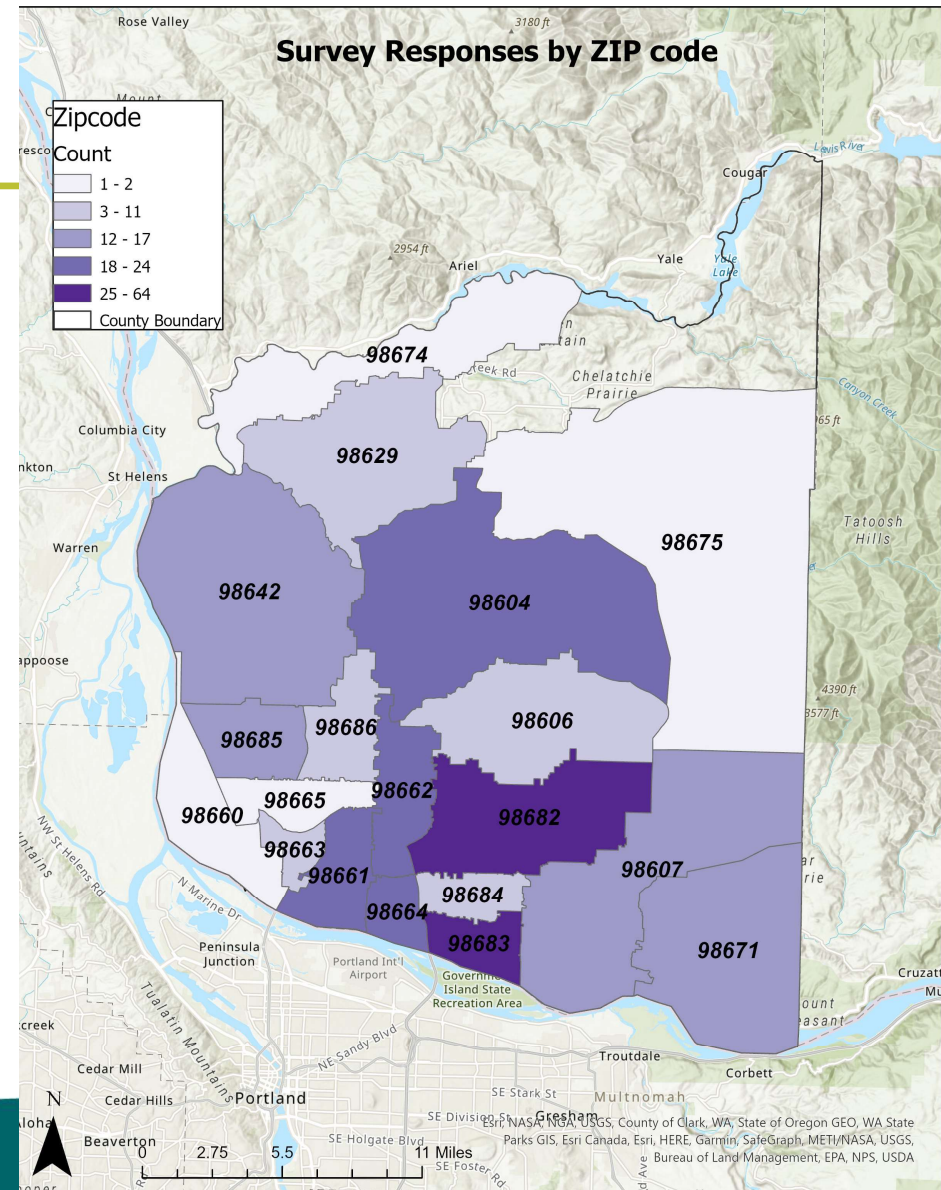
Question 13

13. Age range



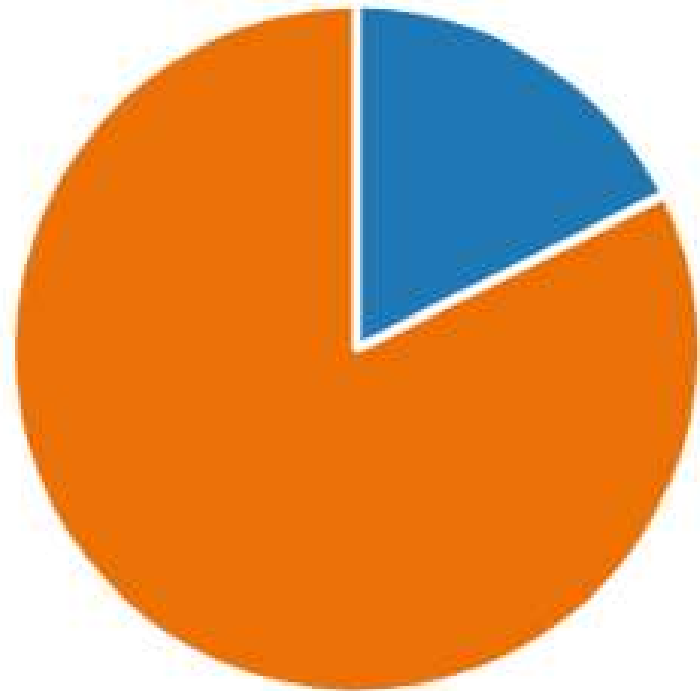
Question 14

14. ZIP code



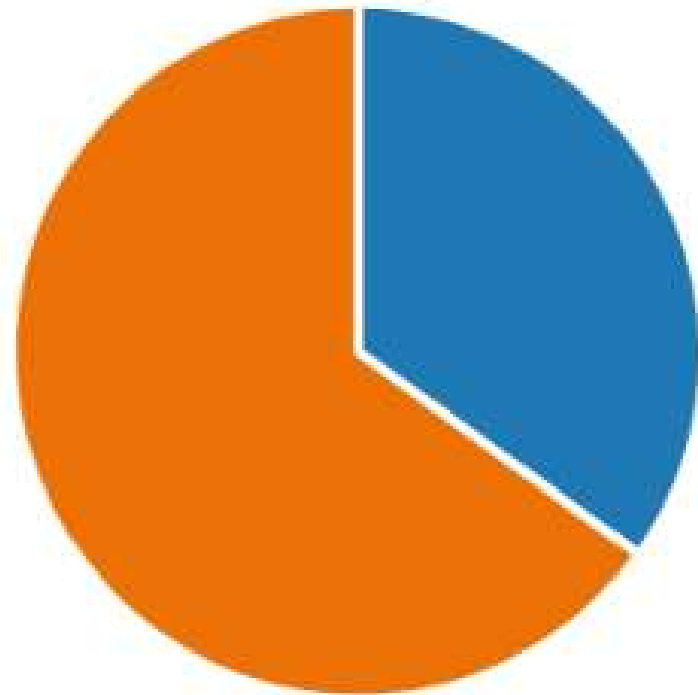
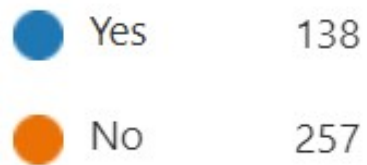
Question 15

15. Are you a military veteran?



Question 16

16. Do you identify as having a disability*?



Question 17

17. If you feel comfortable, please share your disability



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Thank you!

The Commission on Aging, supported by the Clark County Council, is a nine-member volunteer group that implements the Aging Readiness Plan and provides leadership addressing needs of aging community members.

For more about the commission, visit www.clark.wa.gov/aging.

